

# Limited Warranty

This Reverse Osmosis System is warranted against defects in material and workmanship for a period of one year from the date of installation, not to exceed 1 year from the date of manufacture. Expendable items such as filter cartridges and membranes are not covered by this warranty.

How to obtain Warranty Service: Contact the dealer that you purchased the system from. Halo Water Systems will work in conjunction with our dealer to repair or replace at our discretion any unit that is determined to be defective. No returns will be accepted without the proper return authorization number.

What this warranty does not cover: This warranty does not cover defects resulting from improper installation, from abuse, misuse, misapplication, improper maintenance, neglect, alteration, accidents, casualties, fire, flood, freezing, environmental factors, water pressure spikes or other such acts of God.

Return shipping charges are not included in this warranty and are the responsibility of the end user.

This warranty will be void if defects occur due to failure to observe the following conditions:

1. The Reverse Osmosis System must be hooked up to a potable municipal or well cold water supply.
2. The hardness of the water should not exceed 10 grains per gallon, or 170 ppm.
3. Maximum incoming iron must be less than 0.2 ppm.
4. The pH of the water must not be lower than 2 or higher than 11
5. The incoming water pressure must be between 40 and 100 pounds per square inch.
6. Incoming water to the RO cannot exceed 105 degrees F (40 degrees C.)
7. Incoming TDS/Total Dissolved Solids not to exceed 1000 ppm.
8. Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.

This warranty does not cover any equipment that is relocated from the site of its original installation.

This warranty does not cover any equipment that is installed or used outside the United States of America and Canada.

## LIMITATIONS AND EXCLUSIONS:

HALO WATER SYSTEMS WILL NOT BE RESPONSIBLE FOR ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. HALO WATER SYSTEMS WILL NOT BE RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WATER DAMAGE, TRAVEL EXPENSE, TELEPHONE CHARGES, LOSS OF REVENUE, LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF THE EQUIPMENT, AND DAMAGE CAUSED BY THIS EQUIPMENT AND ITS FAILURE TO FUNCTION PROPERLY. THIS WARRANTY SETS FORTH ALL OF HALO WATER SYSTEMS RESPONSIBILITIES REGARDING THIS EQUIPMENT.

## OTHER CONDITIONS:

If Halo Water Systems chooses to replace the equipment, it may be replaced with reconditioned equipment. Parts used in repairing or replacing the equipment will be warranted for 90 days from the date the equipment is returned to you or for the remainder of the original warranty period, whichever is longer. This warranty is not assignable or transferable.