



## **HALO MINI SERIES & HEATER GUARDIAN LIMITED WARRANTY**

### WHAT YOUR WARRANTY COVERS

**The HALO Mini 2 Stage Series, Mini 3 Stage Series & Heater Guardian Whole House Water Systems** are warranted to the original owner at the original residential installation location to be free from defects in materials and workmanship from the date of manufacturing as specified. If the Mini 2, Mini 3 or Heater Guardian system was purchased from a 3rd party, liquidator or by any means other than an authorized licensed wholesale distributor, the warranty is void.

1. HALO will provide replacement tank for any tank that fails due to a manufacturing defect.
2. HALO Warranties that components for the equipment will be available for the lifetime of the system.
3. HALO will provide comparable components of our selection to replace any obsolete items.
4. This warranty gives you specific legal rights that may vary from state to state.

### **CONDITIONS OF WARRANTY**

1. The system must be installed and maintained according to local codes and secondarily in accordance with manufacturer recommendations. Contact HALO if there are any conflicts between local codes and our printed instructions.
2. The system must be maintained with HALO approved replacement components.
3. Failures resulting from fire, freezing, neglect, accident, alteration, abuse, improper installation or acts of nature are not covered.
4. Water Pressure must be regulated between 40 and 80 pound per square inch working or static pressure. Pressure exceeding 80 pounds per square inch working or static pressure voids all warranty.
5. Air temperature exceeding 120 degrees Fahrenheit voids warranty on filter housings.
5. Influent chlorine must not exceed 1mg/l
7. HALO does not warranty to perform, pay for, or finance any repairs and/or installations. The customer must contact the HALO representative.
8. If a recirculation pump is in use at the location of the HALO install a secondary conditioner must be installed in order to ensure optimum results.

### **OBTAINING WARRANTY SERVICE**

All returns must be accompanied by a "Return Authorization" (RMA) number, all defective warranted parts along with a copy of this warranty. Original proof of purchase receipt and the RMA number. We will at our option, repair or provide replacement warranted parts at no cost. Except freight and on site labor charges. You can contact us at 800-591-0538 or email us at [warranty@halowater.com](mailto:warranty@halowater.com)

### **LIMITS AND EXCLUSIONS**

This warranty is exclusive and in lieu of any other warranty expressed or implied. Including but not limited to any implied warranty of merchantability of fitness for particular purpose. HALO shall not be liable for any loss or incidental or consequential damages resulting from the misuse