



## HALO Hydro Point Limited One Year Warranty

### 1. Warranty Covers

The Hydro Point Water Purification System is warranted to the original owner to be free of defects in material and workmanship from the date of manufacture for two years as follows:

- 1) The manufacture will replace the defective parts (excluding the replaceable filters) within one year at no charge.
- 2) The two replaceable filters are warranted for defects in material and workmanship only. Service life of replaceable filter varies with local water and is thus not warranted.

### 2. Warranty Does Not Cover

- 1) System must be maintained and service with manufacturer approved replacement parts. The performance and function of the RO system is directly related to the quality of the water being treated and the particular application in which it is used. Therefore, the manufacturer liability is limited to the cost of repair or replacement of any defective part and does not include incidental or consequential damages of any kind. This warranty gives you special legal rights and you may also have other rights which vary from state to state.
- 2) Systems must be installed and operated in accordance with manufacturer recommended procedures and guidelines.

### 3. Hydro Point System warranty conditions

- 1) Warranty is void if product failure or damage result from freezing, neglect, misapplication, fouling with sediment or scale or failure to operate the system in accordance with the instructions contained in the owner's manual.
- 2) The following operating conditions must also be followed for this warranty to be valid.

**Operating pressure:** 50-90 psi (3.5-6.3 kg/cm<sup>2</sup>)

**Iron:** <0.3 ppm

**pH Range:** 3-11

**Operating temperature:** 40-100 ° F (4.4 -37.8 °C)

**Manganese :** <0.05 ppm

### 4. Limitations and exclusions

The manufacturer will not be responsible for any implied warranties including those of merchant ability and fitness for a particular purpose. The manufacturer will not be responsible for any incidental or consequential damages including travel expense, telephone charges, loss of revenue, loss of time, inconvenience, loss of use of the equipment and damage caused by the equipment and its failure to function properly. If a HALO Reverse Osmosis system was purchased from a 3rd party, liquidator or by any means other than an authorized licensed wholesale distributor, the warranty is void. This warranty sets forth all of manufacturer's responsibilities regarding this equipment.

**WARNING:** Do not use with water that is microbiological unsafe or of unknown quality without adequate disinfection before or after the system. Intended for use treatment of cold water only. Do not exceed 80 psi. Intended for residential use only.

**NOTE:** The HALO filtration systems are intended for treatment of potable water provided by municipal water providers. While the HALO Filtration Systems may be effective for treatment of well water it is vital that a well water quality analysis be provided for review and recommendation in to ensure that optimum results can be realized. Failure to provide a current well water report to HALO Water Systems for analysis and recommendation voids all warranties. All filtration systems contain other parts that have a limited service life. To prevent costly repairs or possible water damage we strongly recommended that the bowl or sump of all plastic housings be replace periodically: every 5 years for clear sumps and every 4 years for opaque sumps. If your sump has been in use for more than the recommended period, it should be replaced immediately. Be sure to date any new replacement sump for future reference and indicate the next recommended replacement date.

All returns must be accompanied by a "Return Authorization" (RMA) number, all defective warranted parts along with a copy of this warranty. Original proof of purchase receipt and the RMA number. We will at our option, repair or provide replacement warranted parts at no cost. Except freight and on site labor charges. You can contact us at 800-591-0538 or email us at [service@halowater.com](mailto:service@halowater.com)

### LIMITS AND EXCLUSIONS

This warranty is exclusive and in lieu of any other warranty expressed or implied. Including but not limited to any implied warranty of merchantability of fitness for particular purpose. HALO shall not be liable for any loss or incidental or consequential damages resulting from the misuse.