



## Softening System

### LIMITED PRODUCT WARRANTY

HALO Water Systems, LLC warrants that your new acid neutralizer is built of quality material and workmanship. When properly installed and maintained, it will give years of trouble free service.

#### **Five Year Valve, Electronics Guarantee**

HALO Water Systems, LLC will replace any part on the valve which fails within (5) five years from date of manufacture, as indicated by the serial number, provided the failure is due to a defect in material or workmanship. The only exception shall be when proof of purchase or installation is provided and then the warranty period shall be from the date thereof. Media and internal control valve parts will not be covered for systems at or above 1 ppm chlorine concentrated feed waters. Valve shall be covered for 10 years if CK10 is pretreated with a HALO 5, H2 Zero or Mini system. Temperature range must be maintained at 33 degrees to 120 degrees and water pressure maintained between 40 psi and 80 psi. Do not allow to freeze.

#### **Ten Year Tank Guarantee**

HALO Water Systems, LLC will provide one (1) replacement tank to any original equipment purchaser in possession of the HALO Water Systems, LLC SuperSoft that fails for (10) ten years after the date of purchase, provided that it is at all times operated in accordance with specifications and not subject to freezing. Resin has a warranty of 1 year unless Halo 5, H2 Zero or Mini system is used as pretreatment, If so the warranty is extended to 10 years.

#### **General Provisions**

HALO Water Systems, LLC assumes no responsibility for consequential damage, labor or expense incurred as a result of a defect or for failure to meet the terms of these guarantees because of circumstances beyond our control. Installation workmanship failure is not covered under warranty. Damage caused by environmental conditions such as,

#### **lightening strikes, humidity or heat will not be covered under warranty.**

These warranties are in lieu of all other warranties expressed or implied, and we do not authorize any person to assume for us any other obligation on the sale of this SuperSoft. No responsibility is assumed for delays or failure to meet these warranties caused by strike, government regulations or other circumstances beyond the control of HALO Water Systems, LLC.

#### **Obtaining Warranty Coverage or General Inquiries**

If coverage is available, you may obtain coverage under this Limited Product Warranty by providing HALO Water Systems, LLC with proof of original purchase, and that you are the original purchaser. In making the claim, please provide your name, address, phone number, a description of the product involved, and an explanation of the defect.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. THIS WARRANTY MAY NOT BE TRANSFERRED TO A SUBSEQUENT OWNER.